Claims Management

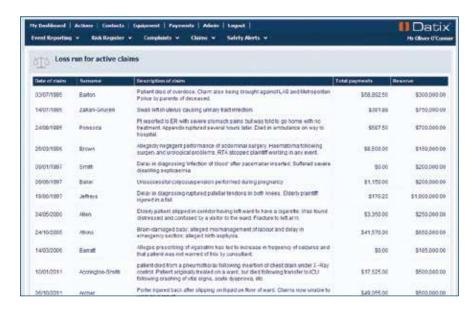**Manage all aspects of legal claims, including finance, correspondence and timescales**

All the tools you need to manage legal claims.

The Datix Claims Management module helps you to deal effectively and efficiently with your legal caseload.

From notification of claim to settlement or trial, Datix keeps track of all the stages of the claim with a workflow feature that can be tailored to your processes and meets the reporting requirements of the NHSLA and All Wales Risk Pool. A reminder facility lets you know when actions are due, meaning you never miss a deadline.

You can record all payments and other transactions quickly and easily. Details of insurance policies are maintained in the system, enabling Datix to calculate your liabilities automatically. Datix also provides a fully-featured, flexible and easy-to-use report generator, allowing you to report on all claims, together with transactions and financial forecasts.

Datix automatically generates letters and memos, merging names, addresses and other details from records of claimants, defendants and lawyers. You can also attach letters and other documents to the claim record, ensuring that all correspondence is kept with the claim and can be retrieved easily.

About PowerHealth Solutions

PowerHealth Solutions is an Australian IT company specialising in patient safety, healthcare costing, and patient billing. We are the exclusive Datix distributor for Australia and New Zealand.

With many international clients, we have a very strong customer base in Australia and New Zealand, which includes public hospitals, State Health Departments and District Health Boards, and private hospitals.

ISO 9001 accredited since 2001, we are highly experienced at software implementations, with skilled resources to ensure that our systems are up and running quickly for a rapid return on your investment.
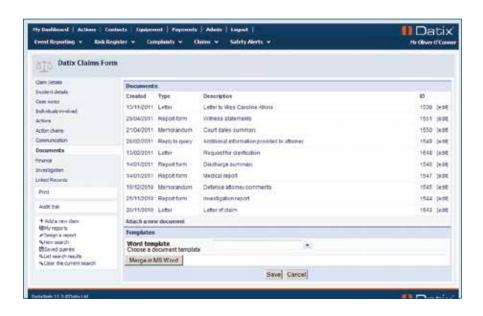
About Datix

Datix is a global supplier of software for patient safety, improving quality, risk management, incident and adverse event reporting.

We aim to help healthcare organisations build a culture and practice that drives excellence in patient safety.

Datix customers number among some of the world's leading healthcare providers. In the UK, more than 75% of the NHS uses Datix. We have a proven track record in very large, system-wide implementations in the USA, Canada and Australia, as well as some significant hospitals in the Middle East and Europe.

If the incident that led to the claim is already recorded in Datix, there is no need to retype any information. The incident can be retrieved easily and will automatically be converted into a claim, with all the relevant information carried over. You can easily see where an incident or complaint has become a claim, and where the same patient has been involved in multiple claims, other safety incidents or has submitted complaints.