

# Claims Management

Manage all aspects of legal claims, including finance, correspondence and timescales



**PowerHealth Solutions**

Driving hospital efficiency

in partnership with



**Datix**  
Software for Patient Safety

## All the tools you need to manage legal claims.

The Datix Claims Management module helps you to deal effectively and efficiently with your legal caseload.

From notification of claim to settlement or trial, Datix keeps track of all the stages of the claim with a workflow feature that can be tailored to your processes and meets the reporting requirements of the NHSLA and All Wales Risk Pool. A reminder facility lets you know when actions are due, meaning you never miss a deadline.

You can record all payments and other transactions quickly and easily. Details of insurance policies are maintained in the system, enabling Datix to calculate your liabilities automatically. Datix also provides a fully-featured, flexible and easy-to-use report generator, allowing you to report on all claims, together with transactions and financial forecasts.

## About PowerHealth Solutions

PowerHealth Solutions is an Australian IT company specialising in patient safety, healthcare costing, and patient billing. We are the exclusive Datix distributor for Australia and New Zealand.

With many international clients, we have a very strong customer base in Australia and New Zealand, which includes public hospitals, State Health Departments and District Health Boards, and private hospitals.

ISO 9001 accredited since 2001, we are highly experienced at software implementations, with skilled resources to ensure that our systems are up and running quickly for a rapid return on your investment.

## About Datix

Datix is a global supplier of software for patient safety, improving quality, risk management, incident and adverse event reporting.

We aim to help healthcare organisations build a culture and practice that drives excellence in patient safety.

Datix customers number among some of the world's leading healthcare providers. In the UK, more than 75% of the NHS uses Datix. We have a proven track record in very large, system-wide implementations in the USA, Canada and Australia, as well as some significant hospitals in the Middle East and Europe.

Date of claim	Name	Description of claim	Total payments	Reserve
03/07/1995	Earlton	Patient died of overdose. Claim was being brought against L&R and Metropolitan Police by parents of deceased.	\$68,892.50	\$300,000.00
14/07/1995	Zakari-Geurth	Swab Wt in uterus causing urinary tract infection.	\$361.88	\$750,000.00
26/08/1995	Poeszka	PT reported to ER with severe stomach pains but was told to go home with no treatment. Appendix ruptured several hours later. Died in ambulance on way to hospital.	\$567.50	\$700,000.00
25/03/1996	Brown	Allegedly negligent performance of abdominal surgery. Haematoma following surgery and urological problems. RTA stopped plaintiff working in any event.	\$8,500.00	\$150,000.00
09/01/1997	Smith	Delir in diagnosing infection of blood after pacemaker inserted. Suffered severe disabling septicemia.	\$0.00	\$200,000.00
09/06/1997	Baker	Unsuccessful colpo suspension performed during pregnancy.	\$1,100.00	\$200,000.00
15/06/1997	Jefferys	Delir in diagnosing ruptured patellar tendons in both knees. Deerly plaintiff injured in a fall.	\$176.25	\$1,000,000.00
24/05/2000	Ahlin	Eldestly patient slipped in corridor having left ward to have a cigarette. Was found distressed and confused by a visitor to the ward. Fracture to left arm.	\$3,340.00	\$250,000.00
24/10/2005	Ahlin	Brain-damaged baby; alleged mismanagement of labour and delay in emergency section; alleged birth asphyxia.	\$41,570.00	\$680,000.00
14/03/2006	Barratt	Alleges grossing out of algorithm has led to increase in frequency of seizures and that patient was not warned of this by consultant.	\$0.00	\$185,000.00
10/01/2011	Acceingine-Smith	patient died from a pneumothorax following insertion of chest drain under X-Ray control. Patient originally treated on a ward, but died following transfer to ICU following crushing of vital signs, acute dyspnoea, etc.	\$17,525.00	\$500,000.00
06/10/2011	aymer	Patient injured back after slipping on liquid on floor of ward. Claims now unable to	\$29,948.00	\$500,000.00

Datix automatically generates letters and memos, merging names, addresses and other details from records of claimants, defendants and lawyers. You can also attach letters and other documents to the claim record, ensuring that all correspondence is kept with the claim and can be retrieved easily.



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Created	Type	Description	ID
12/11/2011	Letter	Letter to Miss Caroline Abins	1538 [edit]
29/04/2011	Report form	Witness statements	1551 [edit]
21/04/2011	Memorandum	Court dates summary	1550 [edit]
28/02/2011	Reply to query	Additional information provided to attorney	1549 [edit]
13/02/2011	Letter	Request for clarification	1548 [edit]
14/01/2011	Report form	Discharge summary	1546 [edit]
14/01/2011	Report form	Medical report	1547 [edit]
10/12/2010	Memorandum	Defence attorney comments	1545 [edit]
26/11/2010	Report form	Investigation report	1544 [edit]
20/11/2010	Letter	Letter of claim	1543 [edit]

If the incident that led to the claim is already recorded in Datix, there is no need to retype any information. The incident can be retrieved easily and will automatically be converted into a claim, with all the relevant information carried over. You can easily see where an incident or complaint has become a claim, and where the same patient has been involved in multiple claims, other safety incidents or has submitted complaints.

