

# Incident Reporting



**PowerHealth Solutions**

**>>> Driving hospital efficiency**

in partnership with



**Datix**  
Software for Patient Safety

Transform the way you manage adverse events and near misses, from recording to investigation and analysis of causes. Datix software enables incident reports to be submitted from wards, ambulance stations, GP practices and independent contractors, greatly improving rates of reporting and promoting ownership of risk.

## A simple, flexible and secure solution

Our online incident reporting form has been designed in consultation with our users so that it is simple to use and suitable for both clinical and non-clinical incident reporting. The user interface can be personalised to your needs and workflows amended to match your organisational structure. Incidents can be submitted by anyone in your organisation with access to a computer on your network.

Users in each department or site can be given access to Datix to analyse and run reports on incidents, thus encouraging local ownership of patient safety. These users will only be able to view and report on incidents relevant to them, while at corporate level, managers can view incidents that occur across the entire organisation. Datix's comprehensive security model means you can restrict access to personal information on a 'need to know' basis, satisfying the demands of data protection.

## More than just incident reporting

Our incident reporting software fully integrates with other Datix modules including claims, complaints and patient feedback (PALS) management software to deliver a comprehensive risk management solution. Information on incidents automatically feeds into the Datix risk register, enabling you to assess and prioritise your risks as part of a comprehensive governance solution.

## Rapid reporting and analysis

Producing powerful reports and management information is simple with Datix Incident Reporting and does not require you to export data or use another reporting package. With Datix, you can adapt the format of reports to suit your audience: you can produce detailed reports on each incident for staff on wards, statistical breakdowns for the risk management committee or graphical analyses of trends for the Board.

## About PowerHealth Solutions

PowerHealth Solutions is an Australian IT company specialising in patient safety, healthcare costing, and patient billing. We are the exclusive Datix distributor for Australia and New Zealand.

With many international clients, we have a very strong customer base in Australia and New Zealand, which includes public hospitals, State Health Departments and District Health Boards, and private hospitals.

ISO 9001 accredited since 2001, we are highly experienced at software implementations, with skilled resources to ensure that our systems are up and running quickly for a rapid return on your investment.

## About Datix

Datix is a global supplier of software for patient safety, improving quality, risk management, incident and adverse event reporting.

We aim to help healthcare organisations build a culture and practice that drives excellence in patient safety.

Datix customers number among some of the world's leading healthcare providers. In the UK, more than 75% of the NHS uses Datix. We have a proven track record in very large, system-wide implementations in the USA, Canada and Australia, as well as some significant hospitals in the Middle East and Europe.



## Assisting investigations

Datix allows you to record detailed information on investigations, including likely future risk to your organisation, impact on patients and root causes. Support is provided for your internal procedures, allowing you to monitor the progress of any inquiry and keep managers fully informed.

## Incidents overview

