

A Word from the Editor



2010 is gone and we are well into 2011 already! We've grown again with some changes around the office.

Oliver Tatlow-Lord, David Musson and Ben Michael are now in Asia working on PBRC.

We've had quite a few morning teas lately to welcome Craig Reynolds, Aaron Nielsen, Hazel Wong and Carlo Mattiazzo to the company.

Everyone played musical desks in a major office reshuffle to move team members together, hopefully for a long stint this time round.

While we have all been extremely busy on work matters, we also found time to play. The whole office went bowling in September and had a most excellent Christmas Lunch in December, before the office closed down for 2 weeks.

2011 saw the company being structured for growth with a new Chief Operating Officer and Board of Directors. We are in full swing preparing for the upcoming user conference, which promises to be educational, informative and great fun!

Pam Brady

Announcing 2011 User Conference

2011 PowerHealth User Conference

Driving Hospital Efficiency



After taking a break of over 2 years, we are holding a user conference this year in Ettalong Beach in NSW's central coast on May 16th and 17th. [Full story on Page 2 ...](#)

Andrew OC stars in Adelaide Fringe



Our very own PBRC development team leader, Andrew O'Callaghan is the lead singer in The Deer Johns band, which played to soldout shows at the Adelaide Fringe 2011.

[Full story on Page 2 ...](#)

PHS Chief Operations Officer



PowerHealth Solutions has appointed Amanda Anderson to the position of Chief Operations Officer, as we position the company for future growth.

[Full story on Page 2 ...](#)

PowerHealth Board



PowerHealth Solutions has formed a new Board of non-Executive Directors.

[Full story on Page 2 ...](#)

Lightning Fast PPM2

PPM2 has been completely reengineered with smart technology and fast processing. Today we take a look at some numbers comparing processing speeds against PPM1. [Full story on Page 3 ...](#)

Fundraising

- ♦ September 2010 Evie raised tons of money for Light the Night.
- ♦ November 2010 Brad rode 90km from Sydney to Gong to raise money for Multiple Sclerosis.
- ♦ November 2010 Shaun, Adam and Andrew grew mo's to raise money for men's health.
- ♦ January 2011 Evie rode 62km in the Tour Down Under to raise money for the Childhood Cancer Association.

[Full story on Page 3 ...](#)

Shoe Boxes of Love for Queensland



PowerHealth staff sent some love packed inside shoe boxes for the people affected by the January 2011 Queensland floods. [Full story on Page 4 ...](#)

Latest crop of PHS Babies



Phil Moore, Simon Harding and Frank La Fratta are proud new Dads. They report on what the babies are like. [Full story on Page 3 ...](#)

Nathan's Irish Experience



Nathan and Leesa spent some time in Ireland in early 2010, on a costing project with the Health Service Executive. Nathan recounts some of the highlights of his experience.

[Full story on Page 4 ...](#)

Employee Profiles



With all the new staff coming on board, there will be lots of people for you to meet in future newsletters. Hasini is a Tester and Adam is a PBRC consultant.

[Full story on Page 4 ...](#)

Spring Bowling



On 1st September 2010, the first day of spring, we sprung into action with our best bowling style ... comprising a wide range of skills, from very to none, in friendly competition. [Full story on Page 4 ...](#)

PowerSoft Soccer



We have a new soccer team for the Corporate Challenge Outdoor League! We teamed up with some of our iSoft mates, hence the name PowerSoft.

[Full story on Page 5 ...](#)

2010 Christmas Lunch



On 17th December 2010, the last day of work for the year, we finished up before lunch and walked over to the Medina Grand Adelaide Treasury for a most excellent Christmas Lunch. [Full story on Page 5 ...](#)

PowerHealth User Conference May 2011

2011 PowerHealth User Conference
Driving Hospital Efficiency



After taking a break of over 2 years, we are holding a user conference this year at Ettalong Beach in NSW's Central Coast, on May 16th and 17th.

[Website](#) All users are invited, and [everything you need to know is up on our website](#). You can download the agenda from there as well as view the PowerPoint invitation.



Training With so many new PBRC users and a new version of PPM, this conference will focus on hands-on training, as well as a great lineup of speakers.

Site Visit A site visit to The Children's Hospital at Westmead has been organised for Wednesday 18th May (day after the conference), for those interested in seeing for themselves a realistic and down-to-earth view of a fully operational live site.

Online Registration Register before 15th April for the Early Bird registration fee of \$150. This covers meals during the conference, ie lunch on both days, morning and afternoon teas, and the conference dinner. [We'd love to see you there!](#)

Andrew's band in the Adelaide Fringe



The Deer Johns show "Life in the Early 80s" is a nostalgic trip through the music of the early 80s as experienced by the 3 band members in their teenage years. PBRC development team leader [Andrew O'Callaghan](#) is the lead singer and double bass player. He is supported by Chris Marshall on drums and Jesse Cotton on keyboard.

The band played to enthusiastic Generation X crowds and received rave reviews. *We have booked them to play at the PHS Conference.* Here are some reviews:

- ♦ "The iconic songs of the era are brilliantly weaved into the narrative and performed exceptionally well with a real sense of fun and tongue-in-cheek cheekiness."
- ♦ "The audience participation was great, although it's a shame there isn't space for dancing coz there were lots of people with itchy feet. Thoroughly enjoyable."
- ♦ "The full crowd of Gen-Xers clearly identified strongly with *their* music. Lots of clapping along and torso grooving in the seats and I must say that 80s music comes out sounding pretty good."

Meet our new Chief Operations Officer



PowerHealth Solutions has appointed Amanda Anderson to the position of Chief Operations Officer, as we position the company for future growth.

With over 20 years experience in Finance, starting at KPMG, Amanda is a Chartered Accountant and has worked as Chief Financial Officer in various SMEs.

Amanda is thrilled to be part of PowerHealth Solutions, as it is a strong, exciting and successful company, with tremendous potential for growth into various overseas markets.

In her new role, Amanda will be responsible for the general operations of the company including finance, legal, office expansion, management of growth and provide a direct link to the newly formed board of directors as the Company Secretary.

Amanda is keen to ensure that the company is structured for additional future growth and efficiency.

She said, "My goal is to ensure that as the company grows, it has the processes and procedures in place for it to run smoothly and continue to be a high-performing, results-focused company whose offerings and service standards are always aligned with our client needs. As Chief Operations Officer, I look forward to leading the organisation in these essential initiatives."

PowerHealth Director, Mr Patrick Power said, "I am very excited to have Amanda join our executive leadership team, where we will benefit immensely from her experience and proven record of success. As PowerHealth Solutions continues along its current path of growth, our organisation is becoming increasingly more complex, and we need strong management to introduce effective organisational change."



Meet our new Board

Early 2011, PowerHealth Solutions formed a new Board of non-Executive Directors, with the inaugural Board Meeting in January.



Chairman Daryl Stillwell brings to PowerHealth Solutions his extensive skills in corporate governance, building business growth, strategic and corporate planning, leadership and management, organisational psychology and general management consulting.

Currently the Managing Director of Stillwell Management Consultants Pty Ltd and Stillwell Select Recruitment, Daryl is highly experienced in executive search and selection, corporate development, organisational structuring, strategic development, organisational psychology and Board directorial responsibilities.



Non-Executive Director Barry Smith brings to PowerHealth Solutions his experience in strategic planning, governance and risk management at a corporate level, as well as assisting businesses through the provision of market-oriented and practical financial advice.

Barry is currently an Executive Director of Baron Partners Ltd, a licensed independent company that provides business advice about mergers and acquisitions, financing and restructuring, and strategic transaction advice.



Non-Executive Director Nick Hakof brings to PowerHealth Solutions a high level of leadership and strategic management skills and experience, coupled with excellent interpersonal skills and a comprehensive understanding of the challenges facing the provision of health services in Australia.

Lightning Fast PPM2

PPM has undergone a full rewrite to boost its technology framework for the future. We are calling it PPM2 and it is poised to take patient costing into the future of healthcare reform.

PPM facilitates frequent processing with its lightning speed and built in audits and data submissions. This allows hospitals to meet quarterly processing and reporting expected under the upcoming healthcare reform.

The metrics below give you an indication of how much we have been able to power up the processing from its previous version, which was already quite powerful.

ETVL (Extract, Validate & Load)	PPM1	PPM2	% PPM1/PPM2
Inpatient	414	16	2588%
ICD Diagnosis	147	29	507%
ICD Procedures	147	84	175%
Transfers	210	13	1615%
Outpatients	87	2	4350%
Emergency	51	3	1700%
Emergency Link	69	3	2300%
Angio	66	1	6600%
Pharmacy	94	1	9400%
Pharmacy Link	77	6	1283%
Proc Rooms	106	1	10600%
Theatre	141	4	3525%
Theatre Consumables	81	2	4050%
Theatre Prosthetics	104	1	10400%
General Ledger	PPM1	PPM2	% PPM1/PPM2
GL Reclass Rules	51	1	5100%
GL Cost Definitions	4	1	400%
GL Allocate Overheads	42	6	700%
Patient Costing	PPM1	PPM2	% PPM1/PPM2
Build Services	852	168	507%
Calculate	746	109	684%

Shoe Boxes of Love for Queensland



PowerHealth staff sent some love packed inside shoe boxes for the people affected by the January 2011 Queensland floods. While the flood victims have received the important necessities, eg food, clothes, shelter, etc, they were still lacking the little things to give them hope and a reason to smile.

Our boxes were part of the 11,000 sent to Queensland. Even while the boxes were coming in, Cyclone Yasi hit and the Shoe Boxes of Love organisers immediately sent a container load up to Townsville.

A big thank you to everyone who contributed and special thanks to Anita from iSoft who ran all our boxes down to the drop-off point.

Fundraising

Leukaemia Foundation

Evie Karagiannis raised \$745 for the Leukaemia Foundation's Light the Night event held on 15th September 2010, to show support for her son.

Evie's son Nicholas was diagnosed with leukaemia 4 years ago when he was only 2½. Now 6 years old, he is thankfully still in remission. PowerHealth Solutions contributed \$100 towards Evie's effort.



Multiple Sclerosis Sydney to the Gong Bike Ride



Our very own Brad Shawcross raised \$662 by riding a whopping 90km distance from Sydney to Wollongong, on 7th November 2010, which includes the PHS contribution of \$187. Brad's team (Soft Cogs) was the highest fund raiser with \$134K. Well done Brad!

November



Shaun Reid captained the PowerHealth Solutions team to raise \$492 to help promote awareness for men's health.

He said, "As I already sported a moustache and goatee, I had to shave these for the start of November. It was a bit of a drag. I stuck it through and personally managed to raise over \$100. Next year I plan to double it."

Evie's Tour Down Under Mission



Our very own Evie Karagiannis is a supermum. She was featured in the January 2011 Messenger local paper. Here it is in full.

[Messenger Article by Katelyn Nelligan](#)

A SIX-YEAR-OLD boy's battle to beat cancer has inspired his mother and her friend to take on this week's Tour Down Under.

Nicholas Karagiannis endured years of chemotherapy after being diagnosed with leukaemia as a two-year-old in 2007.

He is now in remission and this week will cheer on his mum Evie and her personal trainer, Belinda Herbert, when they compete in the Tour's Mutual Community Challenge. The women will raise money for the Childhood Cancer Association when they take part in the 62km-ride from Balhannah to Strathalbyn on Friday.

"If I was going to ride, I wanted to do it for a reason and I thought there wasn't really a better reason than Nick," Ms Karagiannis, of Kurralta Park, said.

"When you find out your child has cancer, your whole world just falls apart. My youngest son, Matthew, had just turned one and I remember having to cancel his birthday party."

Ms Herbert, of Brahma Lodge, is proud riding to raise money for the association. "There is really no better reason," she said.

PHS Babies

Oliver Moore



Oliver has survived his first 7 months despite his big sister Giselle treating him like a ragdoll on many occasions. He is also starting to get some beautiful curls ... like his father, Phil.

Maya Harding

Simon reports that Maya loves cuddles, being nosy and smiling at people. Her favourite activity is singing and dancing, especially when mummy and daddy sing and dance for her. Her latest achievement is rolling over and blowing raspberries.



Luke La Fratta

Frank reports that Luke's top 5 things are:

1. Eating pumpkin and apple mash
2. Playing road rage in his green car
3. Looking at himself in mirrors
4. Watching Dora the Explorer
5. Trying to pat Tilley the spoodle without getting bitten. Luke also aspires to play for the Crows.



Nathan's Irish Experience



One of the many perks of being a PHS consultant is travelling for work. At the beginning of March 2010, I was stationed in Dublin, Ireland for 4 months on a costing project working with Nigel Michell.

HSE project

 The project was a costing outsource for a number of hospitals from all around Ireland, with the reports and outcomes provided to the Health Service Executive (HSE) or the equivalent of our Department of Health.

It was an interesting and exciting experience. Apart from the obvious difference in weather, it was very difficult to get used to the strong Irish accent. Who knew English could be so hard to understand?

St Patrick's Day

One of the highlights was St Patrick's Day 2010, where people from all around the globe gathered on the streets of Dublin to watch a parade and party the night away, all in commemoration of the patron saint of Ireland.



Cliffs of Moher



Another highlight was seeing the Cliffs of Moher in the west of Ireland. The cliffs stand up to 214m above the ocean and stretch for 8km in length. They were quite a spectacle.

Lastly, one of the greatest highlights had to be the Irish people. They are a difficult and unusual group to understand, like their leisure, but very highly spirited and always good fun.

They love their Guinness and their country and definitely let you know it. However, when work needed to be done, they still managed to put their heads down and do what was required.

Working in Ireland was a great experience and is definitely a place that I recommend you visit at least once in your lifetime.



By Nathan Liascos

Employee Profiles

Hasini Arumugam



Hasini is enjoying working at PHS and being back in Adelaide after 18 months working in Canberra. She works in the Testing team, making sure that the developers' work pass muster.

She loves pencil sketching and floral paintings. Hasini is close to her parents and travels back to India every year to see them.

- Fav Food:** Pasta, pizza (vegetarian)
Fav Movie: Any thriller movies, eg The Happenings, The Sixth Sense, etc.
Fav Book: N/A
Fav Band/Singer: A.R. Rahman
Fav Holiday Destn: Himalayas (India)
Fav Sport/Team: Watching cricket
Fav Interests: Arts, travelling, pets, photography, chatting and cooking
Ambition: Succeed in the challenges.



Adam Willett

Adam is fresh out of university with his Bachelor of Management (Administrative Management) degree, and walked straight into being a PHS billing consultant. His ambition is to travel on an Ashes tour of England. He describes himself as a sports tragic and a music lover.

- Fav Food:** Chicken Schnitzel.
Fav Movie: This is Spinal Tap, Hot Fuzz, Mike Bassett: England.
Fav Band/Singer: Pink Floyd, Eric Clapton, Green Day, Franz Ferdinand and many more.
Fav Holiday Destn: Point Turton.
Fav Book: 200 Years of Australian Cricket.
Fav Sport/Team: Crows, Adelaide United, Liverpool, Barcelona.
Interests: Listening to music, playing guitar, playing indoor soccer, video games.
Work Ambition: Work to live a Great life!

Spring Bowling



On the first day of spring, we sprung into action with our best bowling style. This year with more staff, we had 5 teams, all of which displayed much skill, as well as a marked lack of skill, competition and of course laughter.

The winning team



Patrick, Debbie, Simon D, Yerann & Yue won the day by just one point over Brett, Nathan, Tammy and Shaun.

Patrick's run of three strikes and six spares in the last game gave him the highest score on the lane. Avid team coaching and motivation spurred this team to victory.

Highest scorers

Patrick, Simon D and Nathan were the highest scorers on the day. Simon scored 5 strikes over 2 games and Patrick and Nathan scored 6 strikes over 2 games. What bowling legends.

Most-Honest Award



The "Most-Honest" trophies went to Anindya, Evie, Oliver and Simon Harding, for demonstrating determination and a sense of fun.

Each person managed to get a strike at some point and Oliver and Simon H kept their scores above 100 for both games.

Bowling Bloopers

A photo opportunity was missed when Tammy decided that her face would look better flat on the lane, in what can only be described as a spectacular stack.

Alas, this photo is all that remains, showing Tammy in fine form.



Shane decided using a bright pink ball was the way to go but for some reason, it was drawn to the gutter.

Blaming the ball was a common complaint on the day.

One little pumpkin decided she'd bowl backwards and use her team mates as pins. Luckily, no one was hurt.



Good fun was had by all.

By Pam Brady

PowerSoft Soccer



Corporate Challenge

PowerSoft, the PowerHealth-iSoft soccer team, commenced their first season in the Adelaide Corporate Challenge Outdoor League with an unbelievable 5-0 win on the opening day. Captain George "Giggs" Mitev led the 7-person team out of the office to rapturous applause (and some laughter). The game started well with an early break and thunderous goal from Nathan "Cahill" Liascos.

Moves

Solid defending from Captain George, Simon "Pommie" Harding and Chris "Red Devil" Marshall stopped the opposition from getting near the goal while blistering runs and magical skills from Adam "Cassinova" Willett, Dimi "The Great" Stefanos, Mark "Rooney" Buckler and Nathan Liascos led to 4 other goals giving Powersoft their first monumental win.

Since the opening round the other teams have wised up to PowerSoft's skill and tactics.

Blistering runs from Shane "Speedi" Colbert have created chances, while Frank "Penalty" La Fratta has lived up to his name.

Ian "Scotty" Watt has been solid in defence with occasional appearances in goal but the other teams have been too good and a succession of losses have pursued.

James "Madman" Andrews, Nick "One Game" Canatselis, Tammy "Run All Day" Salmon, Nigel "Emerton" Del Fabbro and Chad "Kewell" McClelland have all played brilliantly but have been unable to stop the goals from leaking in.

Season hopes

Captain George is confident that the team have learnt from their defeats and can turn the season around when we hit the knockout stages. The team are still hopeful that the promised cheer leaders will find the pitch before the last game of the season.

Who would've thought that Liverpool and Man United supporters as well as Crows and Port Adelaide Power supporters could play as one – or can they?

Captain George feels the team may be suffering the same issues as Real Madrid – a team full of superstars but not yet a superstar team.



By Simon
"Pommie" Harding

2010 Christmas Lunch



The PowerHealth Solutions Christmas party kicked off in style at the Medina Grand Adelaide Treasury with fine entrees, wines and beers to shake off the accumulated stress of the working year. Then a bit more wine and beer to make sure that stress was well and truly gone!



Santa even delivered Chad and Brad from NSW in time for Christmas festivities. There were cries of controversy as the ever dangerous game of Christmas Bingo commenced.



Between some contestants eating the M&Ms they were meant to use as markers for what's been crossed off, and all but two players not winning, it was clearly rigged.

A few tips for PowerHealth Solutions office party attendees:

- ◆ The camera may seem like your friend, but might betray you later



- ◆ Count the people in a round of drinks before offering to buy
- ◆ Keep careful track of any fancy pieces of clothing you might be wearing, such as scarves or jackets.



One of these photos has somebody actually wearing his/her own accessory, while certain employees are clearly terrified of cameras.

Good times were had, and fortunately the following day was a Saturday.



By James Andrews